

**Cabinet Committee on Performance Improvement**  
Meeting to be held on Thursday 1 July 2021

**Part I**

Electoral Division affected:  
(All Divisions);

**Corporate Strategy Monitoring report – Quarter 4 2020/21 performance update**  
(Appendix 'A' refers)

Contact for further information:

Michael Walder, Tel: 01772 533637, Senior Business Intelligence Manager,  
michael.walder@lancashire.gov.uk

**Executive Summary**

Corporate Strategy monitoring reports against the indicators agreed to monitor the 5 objectives of the Corporate Strategy were previously, and most recently, presented to the Cabinet Committee on Performance Improvement in September 2020, when the Committee considered a quarter 4 2019/20 and quarter 1 2020/2021 report, and March 2021 when the quarter 2 and 3 2020/21 report was considered.

The report at Appendix 'A' gives the latest performance updates available against the agreed Corporate Strategy indicators. The report provides the latest available quarter 4 2020/21 performance information and associated commentary on the current position against each indicator including any related issues and required actions.

**Recommendation**

The Cabinet Committee on Performance Improvement is asked to note and comment on performance against the indicators set out in Appendix 'A'.

**Background and Advice**

Performance indicators, associated targets and other relevant annual performance reports were agreed by Cabinet on 6 February 2020, against the 5 objectives of the Corporate Strategy.

Monitoring against these indicators was agreed to form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement.

The report at Appendix 'A' gives the latest performance updates available against the agreed Corporate Strategy indicators. The report provides the latest available quarter 4 performance information (this is not 2020/21 year-end data as this still

needs to be ratified and quality assured in most cases, often by national bodies) and associated commentary on the current position against each indicator including any related issues and required actions.

Attention is drawn to the following key areas of performance.

Highlights of good performance includes:

Lancashire will be the place to live:

- Percentage of Non-Traffic Management lamp-out faults repaired within 5 working days.
- Percentage of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs.
- Percentage of children looked after who are actually living in Lancashire.
- Percentage of care homes in Lancashire rated as Good or Outstanding – all care home provision (LCC and non-LCC maintained).
- Percentage of care providers in the community rated as Good or Outstanding - all community based provision (LCC and non-LCC maintained).

Lancashire will be the place to work:

- Number of e-downloads (via libraries).
- Percentage of young people in employment, education or training.
- Percentage of young people in employment, education or training - SEND pupils.
- New businesses established by Boost.

Lancashire will be a place where people everyone act responsibly:

- Proportion of adults and older people receiving long term services who are supported in the community.
- Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year.
- Permanent admissions to residential and nursing care homes per 100,000 population aged 65+ during the year.
- Revenue forecast outturn % variance to budget.

Indicators performing below the desired level and/or those that are due to the impact of the COVID-19 pandemic has had a detrimental effect on performance including:

Lancashire will be the place to live:

- Safety carriageway defects repaired within 4 hours & 2 days (emergency).
- Safety carriageway defects repaired within 5 & 20 working days (non-urgent).
- Percentage of Health Checks undertaken.

Lancashire will be the place to work:

- Number of visits to libraries.
- Number of People's network (PNET) sessions in Libraries.
- Number of library events organised and attendance.
- Number of volunteers in Libraries.
- Percentage of adults with learning disabilities in employment.
- Number of Rosebud loans provided to new or existing businesses.
- Number of jobs created by Boost.

## **Consultations**

N/A

## **Implications:**

This item has the following implications, as indicated:

## **Risk management**

No significant risks have been identified in relation to the proposals contained within this report.

## **Local Government (Access to Information) Act 1985**

### **List of Background Papers**

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate